

David Bowens of 505/15 Atchison St, St Leonards

Testimonial for Brown & Brown Conveyancers - December 2012

As a first home buyer and busy professional I was particularly nervous about the process and stress involved in buying my first home. Brown & Brown came strongly recommended and after sending my initial request I was contacted by Garth within 5 minutes of sending an email and given a quick overview of their business, their proactive approach and what the next steps would be.

I had been warned that getting a good conveyancer was important so I was delighted with the fact that Garth was able to walk me through each step of the process clearly and concise and also how he maintained an excellent level of professionalism throughout the cycle. Being as inexperienced as I was in property it was important to deal with someone who had patience and was able to explain things in a manner that was easy to understand.

I was kept constantly updated via phone and email, and any questions or requests I had were dealt with immediately. Brown & Brown did go above and beyond my expectations even as far as responding to emails on weekends and calling strata members / managers on my behalf to obtain information critical to my decision making.

During the negotiation phase / cooling off period Garth certainly didn't hold back and pushed the vendor and their solicitor hard to get the best possible result for me, not just financially but also logistically as well.

All up I was able to move out of my rental property and into my new home in less than a month thanks to Garth's attention to detail, knowledge and persistence with the vendor.

Engaging Brown & Brown is without doubt one of the best decisions I have made and I am confident I'll be using their services for a very long time. For my immediate family, close friends and colleagues who require conveyance services I will certainly be pointing them towards Brown & Brown.

Thank you again,

Dave Bowens
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